



10503 Redosier Ct. Bethesda, MD 20814 Phone (301) 530-7757 Fax (301) 530-6203
www.musicaexpressions.com

Student Policies 2009-2010

Lesson Fees

In Studio (New fee)

- \$34 for half hour
- \$50 for 45 minutes*
- \$66 for 1 hour*
- \$16 for Violin Group Lesson (traditional)

In Home (New fee)**

- \$41 for half hour
- \$59 for 45 minutes*
- \$77 for 1 hour *

*Please note that a slight discount is built into 45-minute and one-hour lessons. This discount will also apply to families with consecutive lessons with the same teacher.

** In-home students must provide a quiet space to teach free from distraction.

Bill Payment

Invoices will be mailed to you by the end of the first week of the following month. Please mail a check payable to **Musical Expressions** to the address listed on the invoice, or leave it in an envelope in the Musical Expressions mailbox at the church studio (please do not leave it at the Redosier Ct. studio). Teachers will not collect checks. Payment will be due by **the 30th of the month following lessons billed**. A fee of \$25 will be charged if your check is declined due to insufficient funds. We do not offer online or automatic payment at this time.

Late Payment Fee

All late payments will be subject to a 5% late fee. This will appear on your next invoice. If the late payments accumulate to more than 3 months of invoices, we may suspend your lessons until all of the payments are made and we may require you to pay in advance in the future. During a suspension, your spot may be filled from our waiting list.

Lesson Times

You will be assigned a weekly lesson time with your teacher. This will be your regular lesson time for the year. **Remember**, each teacher has a set schedule. If you are late to your lesson and your teacher has another student after you, he/she will not be able to give you extra time.

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If you have to change your regular lesson time, please notify your teacher directly. We will try to accommodate your needs, but cannot guarantee that your teacher will be able to rearrange lessons. **If you decide to take a break from lessons, your time may be given to a student on the waiting list, and you will forfeit this time.** Should you take a break or change your lesson time for any reason, we cannot hold the time slot for you when you come back. We reserve the right to fill the slot from our waiting list.

In-Studio Lessons

Redosier Ct. Please do not arrive more than 5 minutes before your scheduled lesson time, and remember to **pick up your child on time.**

Church – Under the church’s security and safety guidelines, the front door is locked at all times. If no one is at the door, please be patient and a teacher or a student will come up to let you in. **Please do not ring the doorbell.** If there is a problem, you may call the Musical Expressions office.

In-Home Lessons

Teachers will always try to be on time; however, due to the unpredictable nature of traffic in the area, please allow an extra 10 minutes in your schedule.

Lesson Cancellation and Make-Up

If you need to cancel your lesson in advance, **please call your teacher directly.** If you have to cancel on the day of your lesson and cannot reach your teacher, you may call the office of Musical Expressions to leave a message for your teacher.

Less than 48 hours’ cancellation

If lessons are cancelled with less than 48 hours’ notice, you will be charged and **make-up lessons will not be available.**

Emergency and Sickness

We will not charge for lessons missed due to sickness or emergency. However, if a student is ill or comes home from school sick, *please call your teacher as soon as you know.* If you cancel right before the lesson or after the lesson, this may be considered a last-minute cancellation and will be charged.

Limits on Advance Cancellations and Make-Ups

You are allowed **two** excused cancellations during the fall semester and **three** during the spring semester, provided you notify your teacher more than 48 hours in advance. After this, excused cancellations will be charged, and can only be made up that same month, your teacher’s schedule permitting. Please remember that your teacher’s schedule is extremely full, and make-up times may not be available. Exclusions are: holidays, school off days, mandatory school activities, emergency and sickness. ***Please note that elective activities such as sports, theater or after-school classes that conflict with lessons are not exempt.***

Holidays and Snow Days

Please note that Musical Expressions **does not** follow the Montgomery County School schedule of Holidays and Snow Days.

Snow Days – We feel that often the weather improves as the day progresses and therefore will have no impact on afternoon driving. However, if the weather does not improve and you feel it is too dangerous to drive, please call your teacher directly to cancel. You will not be charged for this cancellation. In addition, if your teacher cannot drive to the studio or your house due to the weather conditions, he or she will call you directly.

Holidays – Please check with your teacher regarding his/her availability for holidays. It is assumed that lessons will proceed as scheduled unless other arrangements are made by you and your teacher to cancel or reschedule lessons. No-shows without prior agreement with your teacher will be charged. Please let your teachers know as far in advance as possible of any holiday plans you may have.

Practicing

The most important part of mastering an instrument and enjoying lessons is consistent practice. We encourage each student to keep a practice record each day. If a student continuously exhibits an unwillingness to practice, we may ask a student to reconsider taking lessons from Musical Expressions.

To Help Us Teach

The more we know about a student when determining an appropriate teacher, the easier it will be for us to match the two. We will work with you to determine the right instructor for your child or yourself. Please let us know if your child has a learning disability which should be recognized by a teacher.

Conflicts in Lessons

Our teachers are interviewed thoroughly before being contracted by Musical Expressions, and we have every confidence in their ability. To make lessons enjoyable and productive, we always try to match a student with an appropriate teacher. However, occasionally a teacher and student may not be the best match. If you are not satisfied with your teacher, please contact the office to discuss the possibility of transferring to another teacher. Similarly, if a teacher feels a student is uncooperative or unwilling to learn, that teacher may request to drop the student.

Music Books and Lesson Supplies

Teachers will assess the student's ability and will provide appropriate books and other supplies such as flash cards and metronomes. You will be asked to reimburse the teacher directly for the cost of these books and supplies.

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Terminating Lessons

Should you wish to discontinue lessons, please contact your instructor as well as the Director. You will only be billed for lessons already received.

Waiting Room

Redosier Ct. – You are welcome to wait for lessons in the formal living room or lower level waiting room. If you bring other children, please keep an eye on them and do not allow them to go into other rooms or run around the house. The noise drifts to the lower level and is distracting for the students whose lessons are going on.

If your lesson is scheduled in the lower level, please follow the walkway around the house to the back entrance. There is a waiting room for students and parents there.

Church – There is a designated waiting area near the front entrance. Since the church door is locked at all times, please assist us in letting next student in. However, under the church guidelines, if you see a stranger at the door, please inquire as to the purpose of the visit. You are not expected to prevent the entry of any individual, and you can contact the Musical Expressions office to report any issues. There are normally other activities going on in the church, so we ask that you please remain in the designated waiting areas at all times, and do not let children roam around the church.